

Group Messages

Overview

Group messages allow you to display a message to students who select a particular area of support. Our partners use these messages to let students know when live drop-in support will be available, who to contact with questions or feedback, and any information the student should gather prior to having a session.

Example:



Creating a Group Message

- 1. To create a group message, connect to a Pisces group for which you have admin access.
- 2. In the upper-right corner, select the "Group Settings" link.
- 3. On the group settings page, select the "Update Group Notice" link.
- 4. In the text area, enter the message you want to display to students. Note that this message can be plain text, or if you want to add links, images, and styling, HTML + CSS.
- 5. When the message is ready, select "Update Group Note" to save the message.

For More Information

If you have any questions about creating a group message, submit a <u>support request</u> or contact a friendly support representative at (813) 674-0660 x204.